

**FROEDTERT SOUTH, INC.****Summary of Financial Assistance Policy**

Froedtert South, Inc. has a commitment to, and respect for, each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Froedtert South, Inc. has an equal commitment to manage its healthcare resources as a service to the entire community. In addition to these principles, Froedtert South, Inc. provides financial assistance for certain individuals who receive emergency or other Medically Necessary Care from Froedtert South, Inc. This summary provides a brief overview of Froedtert South, Inc.'s Financial Assistance Policy.

**Who Is Eligible?**

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level (FPL), you will receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to Patients with insurance coverage.

**What Services Are Covered?**

The Financial Assistance Policy applies to emergency and other Medically Necessary Care. These terms are defined in the Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

**How Can I Apply?**

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Application.

**How Can I Get Help with an Application?**

For help with a Financial Assistance Application, you may schedule a visit with our Financial Counselors located within the Business Office located at the Froedtert Kenosha Center at 6308 Eighth Avenue, Kenosha, Wisconsin 53143 or call our Customer Service Department at 855-241-9952 or 262-652-8259.

**How Can I Get More Information?**

Copies of the Financial Assistance Policy and Financial Assistance Application are available at the Froedtert Pleasant Prairie Hospital Information Desk or the Froedtert Pleasant Prairie Hospital Emergency Department located at 9555 76<sup>th</sup> Street, Pleasant Prairie, Wisconsin 53158.

Free copies of the Financial Assistance Policy and Financial Assistance Application also can be obtained by mailing your request to:

- ATTN: Financial Counselors  
Froedtert Kenosha Center  
6308 Eighth Avenue  
Kenosha, Wisconsin 53143

Additional information about the Financial Assistance Policy also is available by calling our Customer Service Department at 855-241-9952 or 262-652-8259 or visiting us online at [www.froedtertsouth.com](http://www.froedtertsouth.com).

### **What If I Am Not Eligible?**

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please call our Customer Service Department at 855-241-9952 or 262-652-8259.

### **Other Languages**

Translations of the Financial Assistance Policy, the Financial Assistance Application, and this plain language summary are available in the following languages upon request:

- Spanish